
Job Title: Buffet Food Server

Department: Food & Beverage

Grade: N01

Reports To: Buffet Shift Supervisor

Date of Posting:

Posting Expires:

Shift:

SUMMARY:

Responsible for providing dining service to all Guests in an efficient, courteous and professional manner in accordance to Corporate Commissions' service standards.

MEETING PERFORMANCE EXPECTATIONS:

To perform this job successfully, an individual must be able to perform **each essential duty** satisfactorily. Responsibilities listed below are representative of the knowledge, skills and/or ability needed to effectively execute this job. Reasonable accommodations may be made to enable individuals with disabilities to perform these essential functions.

ESSENTIAL DUTIES OF THE POSITION:

- Responsible for prompt, efficient and courteous service of food and beverages to restaurant Guests in accordance with Venue standards.
- Performs necessary tasks to service Guests, i.e. taking and filling all drink orders and assisting in maintaining dining area in a clean and neat manner.
- Responsible for the Guests needs on a continual basis ensuring all requests will be promptly fulfilled.
- Performs as a team member with all Associates.
- Assist other restaurant personnel with maintenance (side work, opening/closing duties) as necessary.
- Promotes positive Guest Service through prompt, courteous, and efficient manner.
- Assists in maintaining a clean and sanitary area at all times in full accordance with established health regulations.
- Any and all other duties as assigned.

EDUCATION and/or EXPERIENCE:

- One (1) year of restaurant experience required.
- Serv-Safe Certification preferred.

SPECIAL QUALIFICATIONS:

- If required, must be able to pass company pre-employment Drug and Alcohol test.
- Must be able to secure license from Gaming Regulatory Authority, and follow all relevant DGR's.
- Mille Lacs Band Member and American Indian preference will be exercised in the hiring process.

LANGUAGE SKILLS:

- Must be able to effectively communicate in one-on-one and small group situations. Must be able to read, interpret and apply instructions and technical terminology furnished in written, oral or diagram form.

MATHEMATICAL SKILLS:

- Must be able to add, subtract, multiply and divide in all units of measure, using whole numbers, percentages, common fractions, and decimals.

REASONING ABILITY:

- Must be able to apply commonsense understanding to a variety of situations, in order to collect data, analyze facts, and determine appropriate response.

PHYSICAL DEMANDS:

While performing the duties of this job, the Associate is regularly required to:

- Talk and hear;
- See and adjust focus to include close, distance, color, depth, and peripheral vision;
- Stand, walk, run, sit, balance, stoop, kneel, climb, crouch and/or crawl;
- Handle objects, tools and controls; reach with arms and hands;
- Lift, push, pull and/or move objects weighing up to one hundred (100) pounds.

WORK ENVIRONMENT:

While performing the duties of this job, the Associate is regularly exposed to:

- A low-to-moderate noise level (offices).
- A moderate-to-loud noise level (operations areas).
- Second-hand cigarette/cigar smoke.
- Chemical solutions such as cleaning and polishing compounds.

THE COMPANY REQUIRES EVERY ASSOCIATE TO:

- *Maintain a consistent and regular attendance record.*
- *Encourage mutual respect among associates by setting positive examples consistent with company policies*
- *Maintain an attitude and philosophy consistent with the company mission, vision and values.*
- *Maintain a professional reputation in the company and community.*